

**WITHDRAWAL FORM**

(This document or letter must be completed and sent if you wish to withdraw from the contract)

**Subject:** Withdrawal of the contract

In ....., to ...../...../.....

**For the attention of:**

**HISPANO EUROPEA DE EQUITACION S.L.      NIF: B/86118445**

**Titular de la página web de comercio on-line: [www.tiendahipicaelvalenciano.com](http://www.tiendahipicaelvalenciano.com)**

By means of the present, I / we put in your knowledge my / our will to DESIST of our contract of purchase of the following goods or products:

**Type of product (s) and description of the same (s) (include, where appropriate, the reference number):**

	Description	Cód. Ref.	Unit.	Price Unit.
1				
.				
2				
.				
3				
.				
4				
.				
5				
.				

Order / invoice number: \_\_\_\_\_

Date of order / invoice: \_\_\_\_\_

Date of receipt of the order / invoice: \_\_\_\_\_

Name and identity document (DNI / NIE / Passport) of the consumer (s) and user (s) (attach a copy of the same (s).):

\_\_\_\_\_  
Address of the consumer (s) and user (s):

\_\_\_\_\_  
Telephone (s) of the consumer (s) and user (s):

\_\_\_\_\_  
Email of the consumer (s) and user (s):

\_\_\_\_\_  
Name and address of the recipient of the shipment (only if the address is different from that of the consumer (s) and user (s):

\_\_\_\_\_  
Signature of consumer (s) and user (s)

(Only if the form is signed on paper)

## RIGHT OF WITHDRAWAL

By virtue of the provisions of Royal Legislative Decree 1/2017, of November 16, which approves the revised text of the General Law, for the Defense of Consumers and Users and other complementary laws, the consumer has the right to to withdraw from the contract concluded remotely (by telephone, internet, postal mail, fax, at home, etc.) within a period of 14 calendar days without the need for justification.

The withdrawal period will expire 14 calendar days from the day of the conclusion of the contract, or, as appropriate, the day that you or a third party indicated by you, other than the carrier, acquired material possession of the goods, or of the last of those goods acquired, or of the last of the pieces, of the same good acquired by the same order.

The right of withdrawal only applies to individuals who act outside their business or professional activity. In the case of contracts made by companies, freelancers or professionals, this right will be limited only to the cases of defective products.

The contracts mentioned in article 103 of Royal Legislative Decree 1/2007 of November 16 are excluded from the right of withdrawal, therefore the revised text of the General Law for the Defense of Consumers and Users and other complementary laws is approved.

Thus, although the right of withdrawal is inexcusable for the consumer, this right will not apply in the case of products or services that fall into any of the following categories:

- The provision of services, once the service has been fully executed, when the execution has begun, with the prior express consent of the client and acknowledging that he is aware that once the service has been executed, he will have lost his right of withdrawal.
- Supply of goods made according to customer specifications or customized.
- Supply of goods that can deteriorate or expire quickly.
- The supply of digital content that is not presented in a material medium when the download has begun with the prior consent of the client and his knowledge that once the download has begun, he loses the right to withdraw.
- The supply of sealed goods that are not suitable to be returned for health or hygiene reasons and that have been unsealed after delivery.

You can use this model withdrawal form, although its use is not mandatory. The user also has the option of electronically completing and sending the withdrawal form model or any other unequivocal declaration through the contacts indicated on the website [www.inspiracionalcuadrado.es](http://www.inspiracionalcuadrado.es). By means of this option, the consumer will receive without delay, in a durable medium (for example, by email) the acknowledgment of receipt of said withdrawal. To meet the withdrawal period, it is sufficient that the communication regarding the exercise of this right is sent by the consumer before the corresponding period expires.

The exercise of the right of withdrawal will extinguish the obligations of the parties to execute the original contract. And to celebrate the right of withdrawal when the consumer has so stated, in any case, before 14 calendar days have elapsed from the date the receipt was received.

will of the consumer and user to withdraw from the contract (although the refund will be withheld until the receipt and review of the products withdrawn).

Due to the nature of the products, review measures are established for the returned products that may lead to the reimbursement being withheld until the goods have been received.

The right to withdraw from the contract will apply exclusively to those products that are returned in the same conditions in which the consumer and / or user received them.

No refund will be made if: the product has been used beyond the mere opening of it; of products that are not in the same conditions in which they were delivered; or products that have suffered any damage, so the consumer / user must be careful with the product / s while they are in their possession.

The return of the item (s) must be made including their original packaging, instructions and other documents if they accompany it; since otherwise the property will suffer a depreciation. In any case, you must submit together with the product to be returned the form that you will have received at the time of delivery of the product, duly completed at the time of delivery.

After examining the article, the user / consumer will be informed if they are entitled to a refund of the amounts paid.

In no case will the legal terms established for reimbursement be exceeded.

If the withdrawal conditions are met, and after the review, the amount to be reimbursed will include all payments received from the consumer and user, including, where appropriate, delivery costs, except for additional costs that may have originated from a request. consumer or user express by a special or more expensive delivery method (for example: express delivery).

This reimbursement will be made using the same means of payment used by the consumer / user for the initial transaction, unless he has expressly provided otherwise and as long as this does not incur any expense as a result of the reimbursement.

Finally, in accordance with article 108 of Royal Decree 1/2007, the direct costs of the return as a result of the exercise of the right of withdrawal will be borne by the consumer.

If the consumer / user has any questions, they can contact us via [postventa@tiendahipicaelvalenciano.com](mailto:postventa@tiendahipicaelvalenciano.com), or by calling us at the phone number that appears on our website.