

# Legal warning

In compliance with the duty of information contained in article 10 of Law 34/2002, of July 11, on Services of the Information Society and Electronic Commerce, we inform you that the Electronic Commerce Website <https://www.tiendahipicaelvalenciano.com> (hereinafter, the "eCommerce") is owned by HISPANO EUROPEA DE EQUITACIÓN, SL, with registered office at C / RIBERA DE CURTIDORES 37 with CIF nº B86118445. Commercial register: Entry: 1/2168/437, Folio: 64

This legal notice regulates the conditions of use of the aforementioned Internet portal.

## Applicable law and jurisdiction

In attention to current legal texts, namely, the Spanish Civil Procedure Law and the Brussels I bis Regulation, the habitual residence of the consumer and / or user is established as a general jurisdiction in matters of consumption.

In case of having problems with products purchased in this eCommerce, you can file a claim through the dispute resolution platform of the  European  Union: [https://ec.europa.eu/consumers/odr/main/index.cfm?event=](https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home.chooseLanguage)  main.home.chooseLanguage. HISPANO EUROPEA DE EQUITACIÓN, SL reserves the right to refuse to accept your claim submitted through the platform.



## User acceptance

This Legal Notice regulates the access and use of the eCommerce page that HISPANO EUROPEA DE EQUITACIÓN, SL makes available to Internet users. The person who accesses, browses, uses or participates in the services and activities of the eCommerce page is considered a user.

The user is informed, and accepts, that access to this eCommerce does not imply, in any way, the beginning of a commercial relationship with HISPANO EUROPEA DE EQUITACIÓN, SL.

Access and navigation on the eCommerce site by the user implies acceptance of all of these Conditions of Use. In case of disagreement with the conditions, they must refrain from using the website.



## Access to eCommerce

Access to the eCommerce page by users is free and free. Some services may be subject to prior contracting of the service.

If it is necessary for the user to provide personal data to access any of the services, the collection and processing of the data will be carried out in accordance with current regulations, specifically with the RGPD. For more information, see our privacy policy [HTTP://TIENDAHIPICAELVALENCIANO.COM/](http://TIENDAHIPICAELVALENCIANO.COM/).



## Content and use

The visit to the eCommerce site by the user must be done in a responsible manner and in accordance with current legislation, good faith, this Legal Notice and respecting the intellectual and industrial property rights owned by HISPANO EUROPEA DE EQUITACIÓN, SL or any other natural or legal persons.

The use of any of the contents of the eCommerce site for purposes that are or could be illegal is totally prohibited, as well as the performance of any action that causes or may cause damage or alterations of any kind not consented to by HISPANO EUROPEA DE EQUITACIÓN, SL, to the eCommerce site or its contents.

The eCommerce owner does not identify himself with the opinions expressed in it by his collaborators. The company reserves the right to make the modifications it deems appropriate in its eCommerce without prior notice, being able to change, delete or add both the content and services provided through it and the way in which they are presented or located. on their servers.

## Intellectual and industrial property

The intellectual property rights of the content of the eCommerce pages, their graphic design and codes are owned by HISPANO EUROPEA DE EQUITACIÓN, SL and, therefore, their reproduction, distribution, public communication, transformation or any other activity carried out with the contents of the website, not even if the sources are cited, unless you have the prior, express and written consent of HISPANO EUROPEA DE EQUITACIÓN, SL. All trade names, brands or different signs of any kind contained in the company's web pages are the property of their owners and are protected by law.

HISPANO EUROPEA DE EQUITACIÓN, SL does not grant any license or authorization of use of any kind on its intellectual and industrial property rights or on any other property or right related to the eCommerce site, and in no case shall it be understood that the access and navigation of Users imply a waiver, transmission, license or total or partial cession of said rights by HISPANO EUROPEA DE EQUITACIÓN, SL.

Any use of these contents not previously authorized by HISPANO EUROPEA DE EQUITACIÓN, SL will be considered a serious breach of intellectual or industrial property rights and will give rise to the legally established responsibilities. HISPANO EUROPEA DE EQUITACIÓN, SL reserves the right to exercise the corresponding judicial and extrajudicial actions against the user.

## **Responsibility and guarantees**

HISPANO EUROPEA DE EQUITACIÓN, SL has carried out the necessary measures that allow the correct functioning of its e-Commerce site, as well as the absence of harmful viruses and malware. On the

other hand, HISPANO EUROPEA DE EQUITACIÓN, SL, is not responsible for the use that users may make of the contents of the page outside of it and for purposes that violate current legislation.

Likewise, it is not responsible for the fraudulent use that non-emancipated minors, or emancipated minors without the ability to contract, may make of the website or the sending of their personal data without the permission of their tutors or curators.

HISPANO EUROPEA DE EQUITACIÓN, SL may temporarily suspend accessibility to the eCommerce site without prior notice due to maintenance, repair, updating or improvement operations. However, whenever circumstances allow, HISPANO EUROPEA DE EQUITACIÓN, SL will notify the user, sufficiently in advance, of the scheduled date for the suspension of the content.

Also, in accordance with arts. 11 and 16 of Law 34/2002, of July 11, on services of the information society and electronic commerce (LSSICE), HISPANO EUROPEA DE EQUITACIÓN, SL undertakes to eliminate or, where appropriate, block the contents that could affect or be contrary to current legislation, the rights of third parties or morality and public order.

## **cookies**

HISPANO EUROPEA DE EQUITACIÓN, SL uses cookies in order to optimize and personalize your browsing on the website. Cookies are physical files of information that are housed in the user's own terminal, the information collected through cookies serves to facilitate the user's navigation through the portal and optimize the browsing experience. The data collected through cookies can be shared with their creators, but in no case will the information obtained by them be associated with personal data or data that can identify the user.

However, if the user does not want cookies to be installed on their hard drive, they have the possibility of configuring the browser in such a way as to prevent the installation of these files. For more information, see our Cookies Policy <https://www.tiendahipicaelvalenciano.com/cookies/>

## Complaint forms

Electronic businesses and users of these businesses have the same rights, obligations and guarantees as purchases made in a traditional establishment.

For this reason, the consumer may claim in online purchases, through the mechanisms provided on the Web by the company through the email [info@tiendahipicaelvalenciano.com](mailto:info@tiendahipicaelvalenciano.com) and through the customer service by calling the number 91 467 53 46.

Laws regulate the guarantees of products and / or online services, the right of withdrawal or responsibility of the seller for any consumer claim.

Electronic commerce has to inform the consumer through the Internet of various extremes: characteristics of the good or services, delivery costs, transport, term of the offer, duration of the contract, conditions, payment method, resolution system of out-of-court disputes, remote consumer communication means, customer service, and so on.

In the case of the provision of services or sales of products over the Internet, access to the complaint forms will be via telematics through the company's website. Once the complaint form has been filled in, the consumer can print it and send it to the consumer office closest to their home for processing.

The models of complaint forms for the Community of Madrid are regulated in Decree 1/2010, of January 14, of the Governing Council, which approves the Regulation of Law 11/1998, of July 9, of Consumer Protection of the Community of Madrid and the subsequent Order of February 3, 2017, of the Ministry of Economy, Employment and Finance, which approves the new model of consumer claims sheets for businessmen and professionals of the Community of Madrid, and they will be fully standardized on the web: <https://www.comunidad.madrid/> .

You can also access the download of the consumer and user complaint sheets through this

link: <https://www.comunidad.madrid/sites/default/files/doc/consumo/>

[modelo\\_hoja\\_reclamaciones\\_profesionales\\_empresarios.pdf](#) and you can read more information in this

other link: <https://www.comunidad.madrid/servicios/consumo/presentar-reclamacion-consumo> .



## Modification of the conditions

HISPANO EUROPEA DE EQUITACIÓN, SL warns of the possibility of changes in the text of this Legal Notice, in order to update and guarantee the provisions of the law. The user accepts his responsibility to periodically review this Legal Notice.